

# Conceptualizing & Proposed Experience

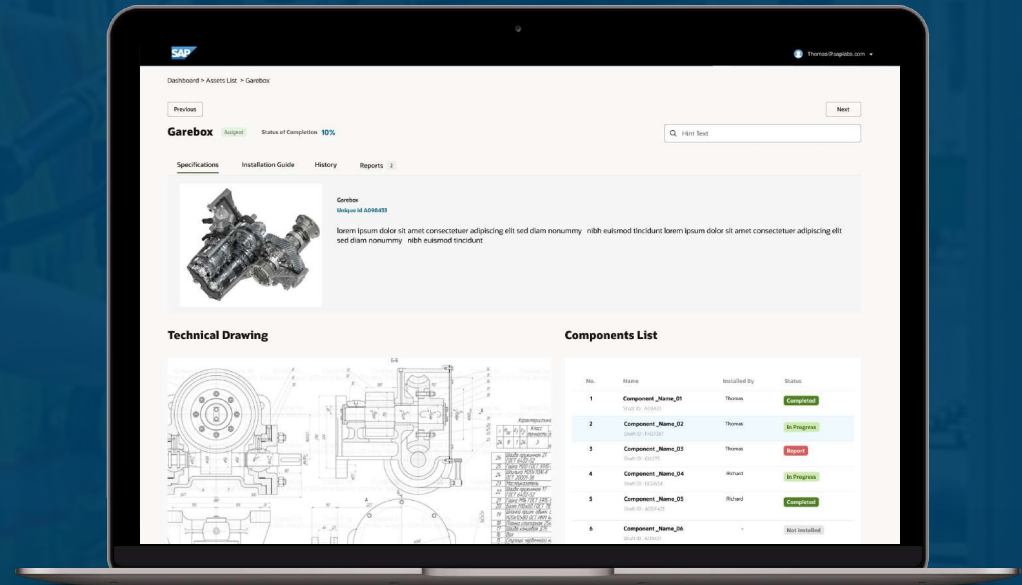




Image of inspiration





# User goal statement

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**Thomas**

**Floor Operator**

Gearbox assembly plant

A floor operator needs to **understand the assembly sequence**

A floor operator needs to **report the status of the assembled component** (like unique id of shaft) against each component in the list that requires this detail.

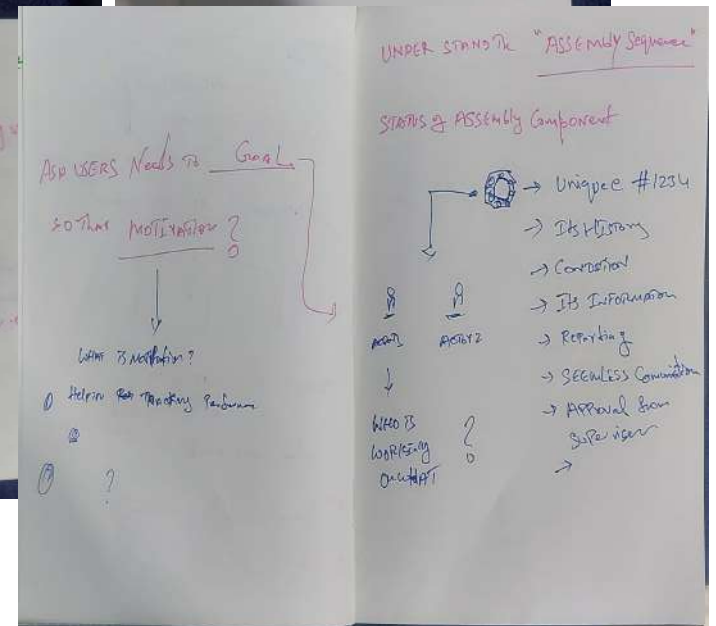
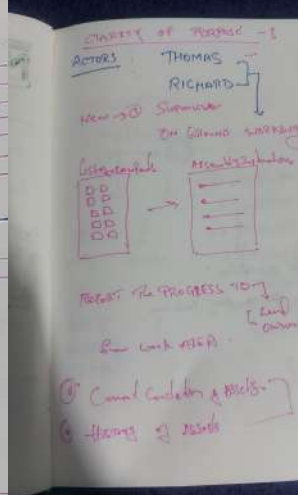
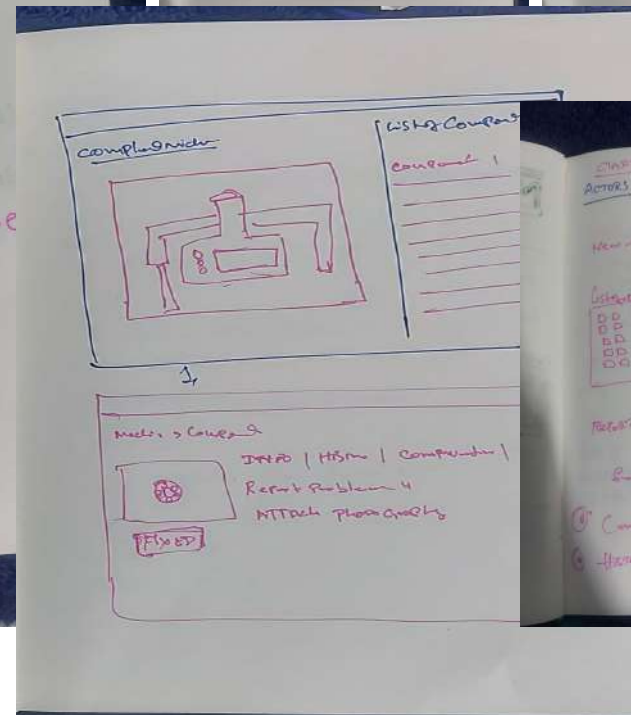
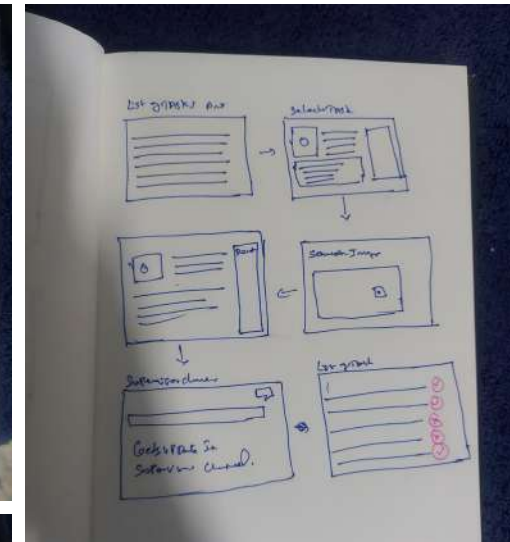
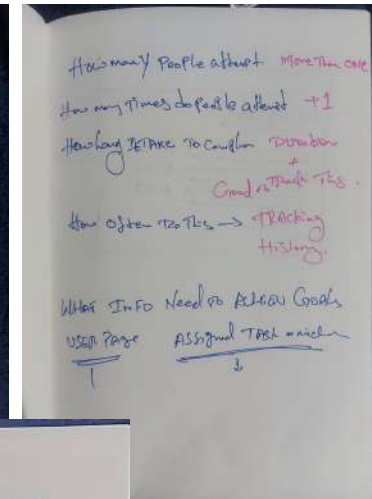
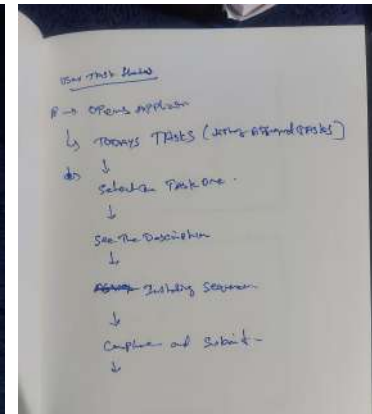
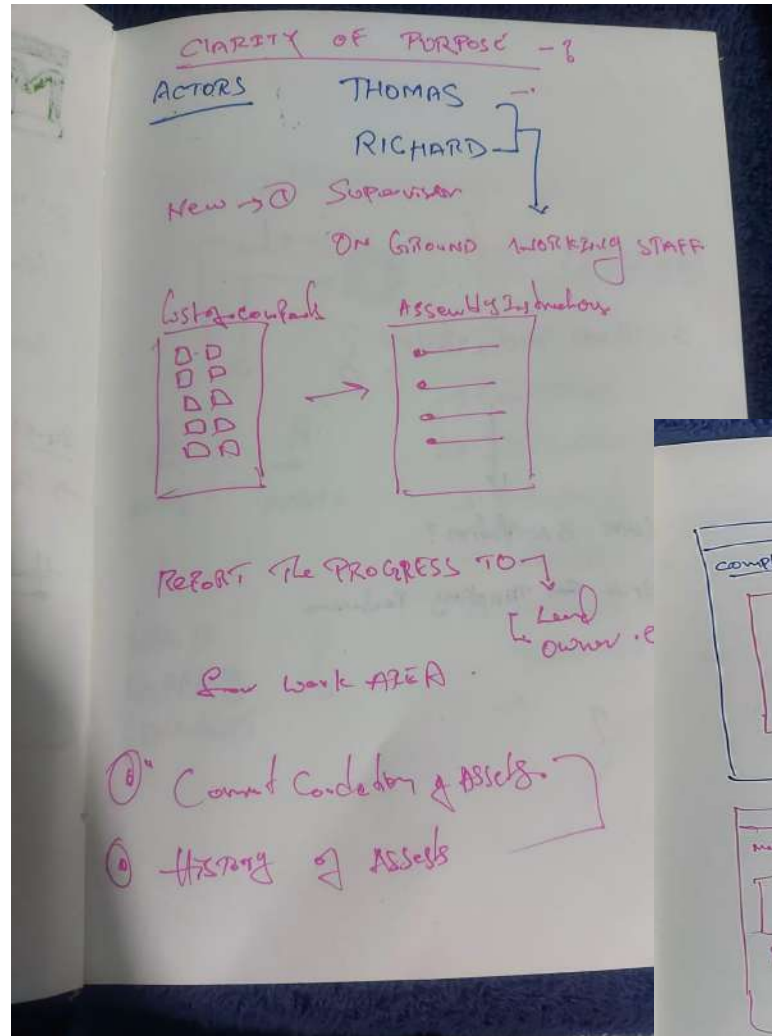
A floor operator sometimes during assembly of the gear box, realizes that one of the components from the required component list is of the wrong size.

A. The tool **should allow him to change the wrong component** with the right one

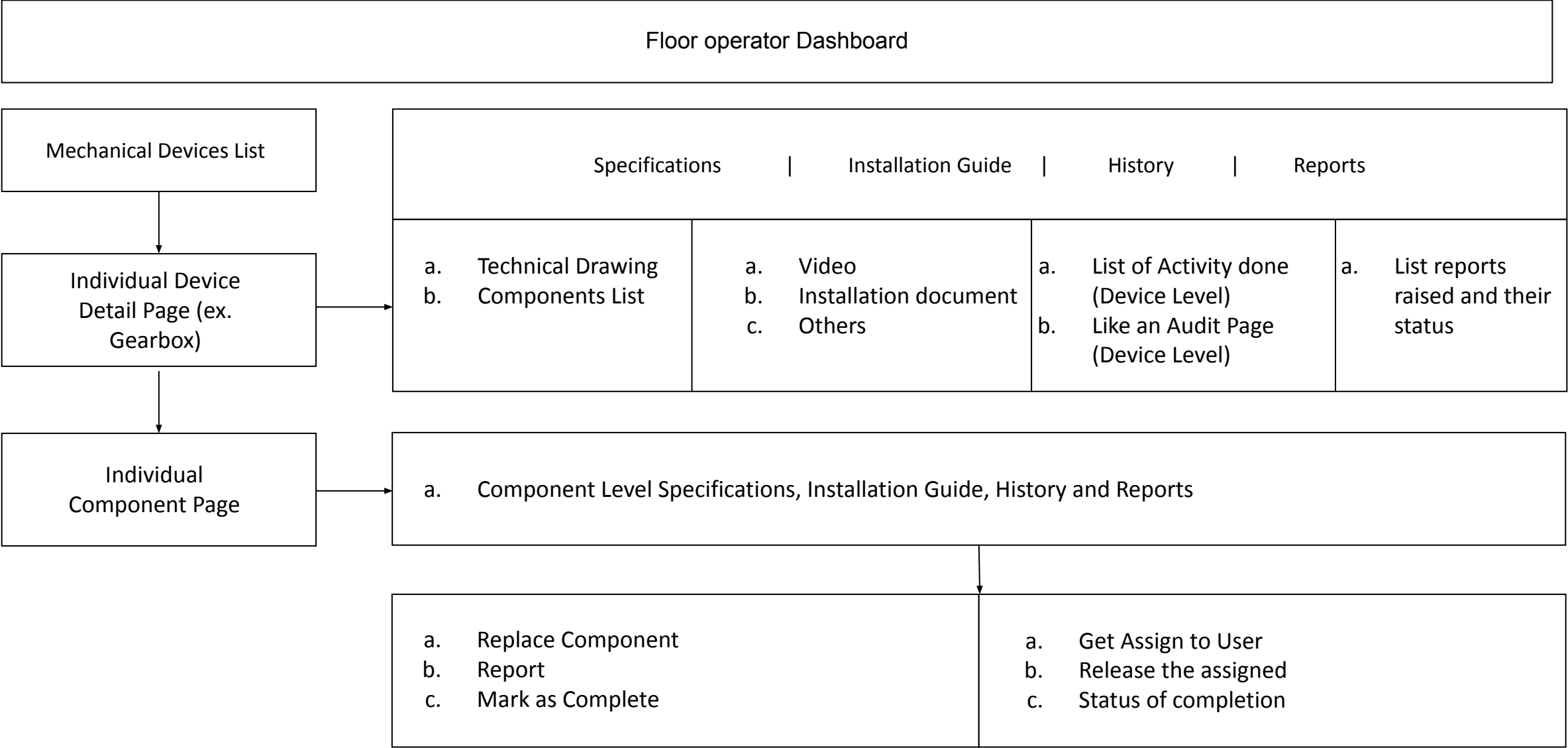
B. **Report** this change.

A floor operator needs the system should **inform each of them about who is working on which part** of the gear box

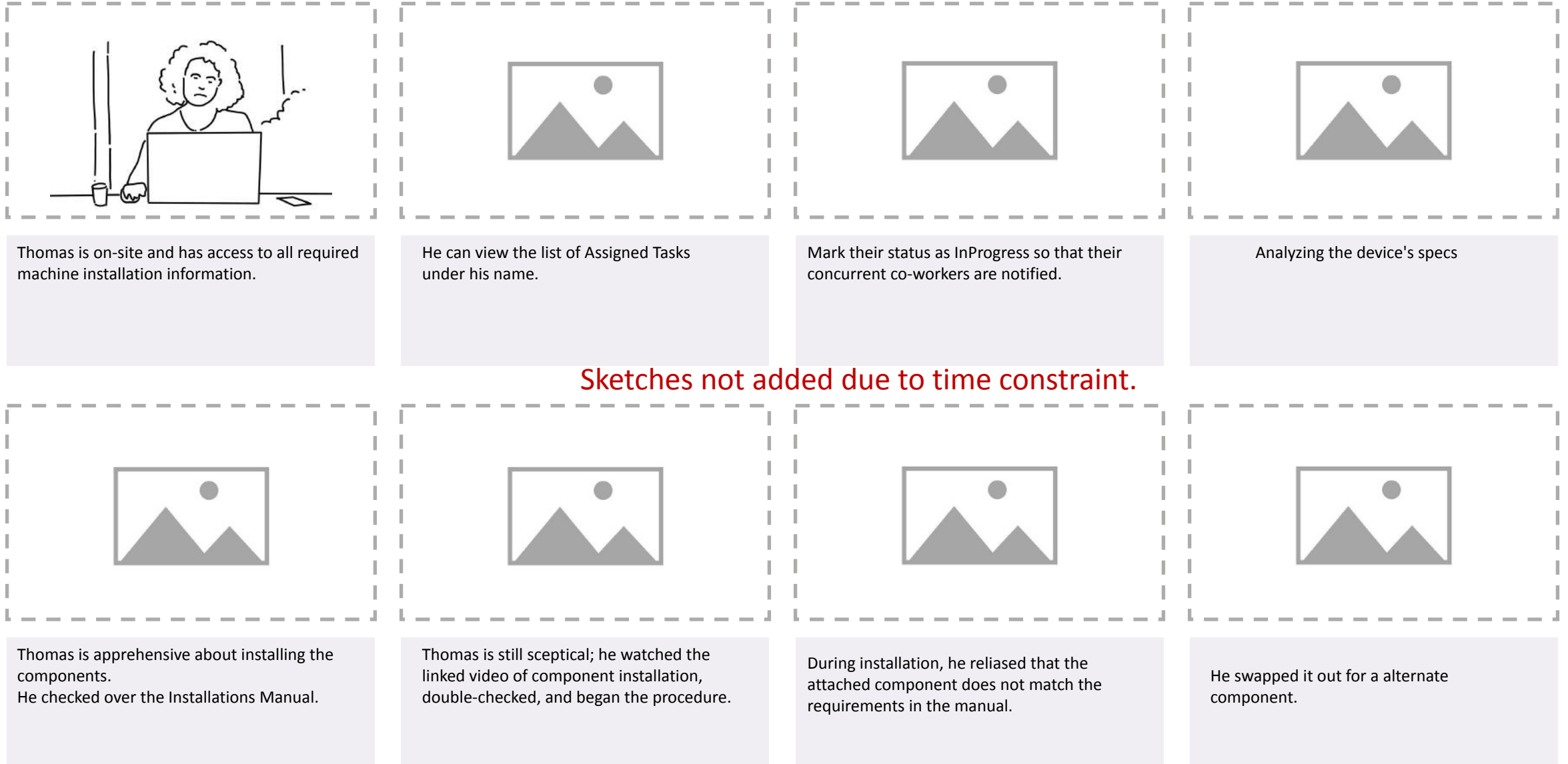
# Ideation



# SAP's Workshop Operations



# Storyboard



# Storyboard



In the tool, Thomas reported the same thing.



He brought it to the attention of the Immediate Supervisor.



Thomas was able to correctly install the component with the newly replaced shaft.



And closed the job after marking it as done in the tool.



On tool, both his team and his supervisor are notified.

sketches not added due to time constraint.

## Mechanical Devices List

|                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>Assigned</div> <div>Garebox<br/>Unique id A098433</div> <div></div> <div>10%<br/>Status of Completion</div> <div>Total Components<br/>10</div> <div>...</div>               | <div>Assigned</div> <div>Mechanical Asset_01<br/>Unique id A098433</div> <div></div> <div>10%<br/>Status of Completion</div> <div>Total Components<br/>80</div> <div>...</div>   | <div>Assigned</div> <div>Mechanical Asset_02<br/>Unique id A098433</div> <div></div> <div>07%<br/>Status of Completion</div> <div>Total Components<br/>100</div> <div>...</div> | <div>Assigned</div> <div>Mechanical Asset_03<br/>Unique id A098433</div> <div></div> <div>20%<br/>Status of Completion</div> <div>Total Components<br/>109</div> <div>...</div> | <div>Assigned</div> <div>Mechanical Asset_04<br/>Unique id A098433</div> <div></div> <div>70%<br/>Status of Completion</div> <div>Total Components<br/>109</div> <div>...</div>  |
| <div>Unassigned</div> <div>Mechanical Asset_05<br/>Unique id A098433</div> <div></div> <div>0%<br/>Status of Completion</div> <div>Total Components<br/>112</div> <div>...</div> | <div>Unassigned</div> <div>Mechanical Asset_06<br/>Unique id A098433</div> <div></div> <div>0%<br/>Status of Completion</div> <div>Total Components<br/>109</div> <div>...</div> | <div>Unassigned</div> <div>Mechanical Asset_07<br/>Unique id A098433</div> <div></div> <div>0%<br/>Status of Completion</div> <div>Total Components<br/>10</div> <div>...</div> | <div>Unassigned</div> <div>Mechanical Asset_08<br/>Unique id A098433</div> <div></div> <div>0%<br/>Status of Completion</div> <div>Total Components<br/>20</div> <div>...</div> | <div>Unassigned</div> <div>Mechanical Asset_09<br/>Unique id A098433</div> <div></div> <div>0%<br/>Status of Completion</div> <div>Total Components<br/>109</div> <div>...</div> |
| <div>Unassigned</div> <div>Mechanical Asset_10<br/>Unique id A098433</div> <div></div> <div>0%<br/>Status of Completion</div> <div>Total Components<br/>19</div> <div>...</div>  | <div>Unassigned</div> <div>Mechanical Asset_11<br/>Unique id A098433</div> <div></div> <div>0%<br/>Status of Completion</div> <div>Total Components<br/>67</div> <div>...</div>  |                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                     |



Dashboard &gt; Assets List &gt; Garebox

[Previous](#)[Next](#)

## Garebox

Assigned

Status of Completion 10%

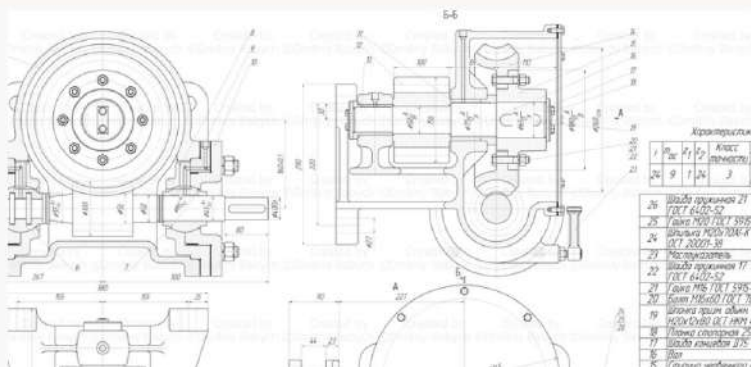
[Specifications](#)[Installation Guide](#)[History](#)[Reports](#)

Garebox

Unique Id A098433

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## Technical Drawing

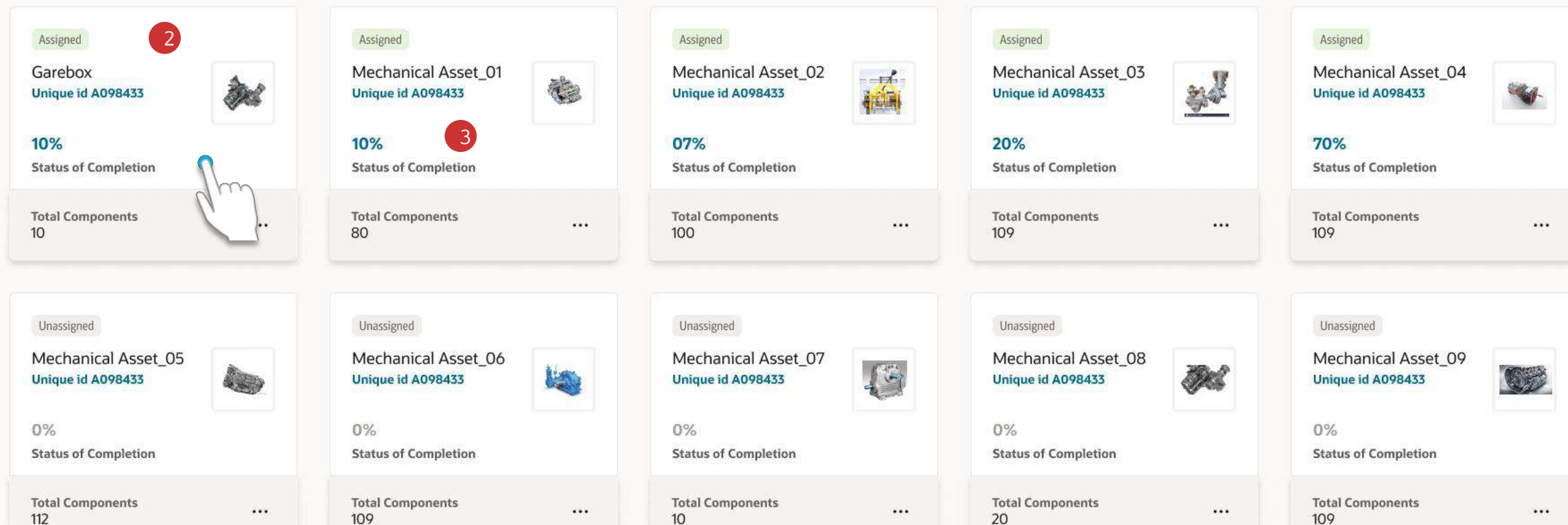


## Components List

| No. | Name                                    | Installed By | Status        |
|-----|-----------------------------------------|--------------|---------------|
| 1   | Component_Name_01<br>Shift ID : A05421  | Thomas       | Completed     |
| 2   | Component_Name_02<br>Shift ID : F422367 | Thomas       | In Progress   |
| 3   | Component_Name_03<br>Shift ID : G6375   | Thomas       | Report        |
| 4   | Component_Name_04<br>Shift ID : G02634  | Richard      | In Progress   |
| 5   | Component_Name_05<br>Shift ID : A057421 | Richard      | Completed     |
| 6   | Component_Name_06<br>Shift ID : A05421  | -            | Not installed |

Dashboard &gt; Mechanical Devices List

## Mechanical Devices List

 Hint Text

## ① Breadcrumb

Breadcrumbs are a secondary navigation aid that helps users easily understand the relation between their location on a page and higher level pages.

## ② Cards Pattern

Each machine is represented by a single "card" that graphically bundles relevant information.

## ③ Status of completion

Understanding the process is aided by the completion status.

## ④ Search

It makes it easier to find the machine or component.

Dashboard > Mechanical Devices List > Garebox

Previous

Next

## Garebox

Assigned

Status of Completion **10%**

Hint Text

Specifications

Installation Guide

History

Reports 2



Garebox

Unique id A098433

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4

## Technical Drawing

## Components List



### 1 Tab Structure

Maintain critical categories in a tab structure, such as Specifications, Installation Guide, History, and Reports.

### 2 Technical Drawing

Adding key categories  
Specifications Tab

### 3 Components List

This lets the user to view at a glance all of the listed components, their statistics, and the person who is working on it.

### 4 Status

It aids in comprehending the present stage.

Dashboard &gt; Mechanical Devices List &gt; Garebox

Previous

Next

**Garebox**

Assigned

Status of Completion **10%**

Specifications

Installation Guide

History

Reports 2

2



3

4

Step\_01



Component\_Name\_01 Shaft ID : AO3421

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lorem ipsum dolor sit amet consectetur adipiscing elit sed diam nonummy nibh euismod tincidunt



Thomas@saplabs.com

**Completed****1** Installation Guide

This page assists in explaining the entire installation process of the machine.

**2** Step by step Instructions

This page can help you describe the entire machine installation process.

It includes a paper as well as a video installation tutorial.

**3** User Information

The user information column helps in understanding who is assigned to what.

**4** Status

It aids in comprehending the present stage.



[Previous](#)[Next](#)

## Component\_Name\_01

 Get Assign

Release

Shaft ID : AO3421

Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.

[Specifications](#)[Installation guide](#)[History](#)[Reports](#) 2

### ① Assign User

It helps in locking the component on the floor operator's name, as well as notifying the entire team.

Description: Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.

### ② Component Replacement

"Replace Component" CTA helps in replacement of mismatched components.

### ③ Report Issue

"Report issue" CTA assists in reporting any problems with shafts and components to supervisors.

### ④ Mark as Complete

"Mark as Complete" CTA helps in moving the component to the finished stage.

[Previous](#)[Next](#)

## Component\_Name\_01

[Replace Component](#)[Report](#)[Mark as Complete](#)[Get Assign](#)[Release](#)[Shaft ID : AO3421](#)

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[Specifications](#)[Installation guide](#)[History](#)[Reports](#) 2

### 1 Specifications

This section assists in explaining the entire specifications of component

Description Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.

### 2 Installation Guide

This section assists in explaining the entire installation process of the component.

### 3 History

The History section will show all previous/past actions taken on that component.

### 4 Reports

The Reports area will reveal all the concerns or issues raised on that component, as well as their current statuses.

Dashboard &gt; Mechanical Devices List &gt; Garebox &gt; Component\_Name\_01

[Previous](#)[Next](#)

## Component\_Name\_01

 [Get Assign](#)[Release](#)[Replace Component](#)[Report](#)[Mark as Complete](#)[Shaft ID : AO3421](#)

Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.

[Specifications](#)[Installation guide](#)[History](#)[Reports](#) 2

3



### 1 Video Demonstration

The Video Demonstration section might assist in explaining the step-by-step procedure of installing a component to complete a certain activity.

### 2 Voice Assistance

Voice Assistance assists users by reading out the procedure, which may aid in lessening the cognitive burden of a few categories of users.

### 3 Installation Guide

This section assists in explaining the entire installation process of the component.



Dashboard &gt; Mechanical Devices List &gt; Garebox &gt; Component\_Name\_01

Previous

Next

## Component\_Name\_01



Thomas@saplabs.com

Release

Shaft ID : AQ3421

Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.



Specifications

Installation guide

History

Reports 2



### 1 Previous and Next

Previous and Next buttons allow the user to go to the previous or next listed component.

Description Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.

### 2 Disabled CTAs

Once a task is marked as completed, the secondary actions is disabled.

### 3 Disabled CTAs

Once a task is marked as completed, the secondary actions is disabled.

### 4 Completed

If the user marks as completed, the CTA button changes to a completed status mark. This helps the reduction of the user's cognitive strain.



Dashboard &gt; Mechanical Devices List &gt; Garebox &gt; Component\_Name\_01

Previous

Next

## Component\_Name\_01



Thomas@saplabs.com

Release

Shaft ID : AO3421

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Hint Text

Replace Component

Report

Mark as Complete

Specifications

Installation guide

History

Reports 2



### 1 Replace Component

"Replace Component" CTA helps in replacement of mismatched components.

Description Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.

### 2 Assigned User

This section clarifies who is working on his components.

### 3 Release

The assigned user has the ability to alter or withdraw from the assigned user.

Dashboard &gt; Mechanical Devices List &gt; Garebox &gt; Component\_Name\_01

[Previous](#)

## Component\_Name\_01



Thomas@saplabs.com

[Release](#)

Shaft ID : AO3421

Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of steps providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of steps providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation.

[Specifications](#)[Installation guide](#)[History](#)[Reports](#) 2

### Replace Component

Required

Required

Required

Comments

The dimensions of the supplied component do not matching to the specifications in the paper. lorem ipsum dolor sit amet consectetur adipiscing elit sed do eiusmod tempor incididunt ut labore lorem ipsum dolor sit amet consectetur adipiscing elit sed do eiusmod tempor incididunt ut labore

Required

[Cancel](#)[Replace](#)

### 1 Right Slider Panel

Right Slider Panel, which allows user to replace the component and report the change.

### 2 Shaft Information

Shaft Data: the ability to choose the correct component Shaft ID and update it in the system.

### 3 Comments / Reason

Comments / Explanation: The ability to justify a reason why a new component is required.

Description: Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices and keys often used to prevent rotation, relative to the shaft, of these “added” components.

Dashboard &gt; Mechanical Devices List &gt; Garebox &gt; Component\_Name\_01

Previous

Next

## Component\_Name\_01



Thomas@saplabs.com

Release

Shaft ID : AO3421

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Hint Text

Replace Component

Report

Mark as Complete



Specifications

Installation guide

History

Reports 2



### 1 Report

"Report issue" CTA enables users in reporting any problems with shafts and components. By clicking on it, a rightslider appears and requests information about the problem.

**Description** Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.



Dashboard &gt; Mechanical Devices List &gt; Garebox &gt; Component\_Name\_01

[Previous](#)

## Component\_Name\_01



Thomas@saplabs.com

[Release](#)

Shaft ID : AO3421

Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of steps providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation. Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices and keys often used to prevent rotation, relative to the shaft, of these “added” components. Shafts typically consist of a series of steps providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation.

[Specifications](#)[Installation guide](#)[History](#)[Reports](#) 2

### Report Component

Required

Required

Comments

The dimensions of the supplied component do not matching to the specifications in the paper. lorem ipsum dolor sit amet consectetur adipiscing elit sed do eiusmod tempor incididunt ut labore lorem ipsum dolor sit amet consectetur adipiscing elit sed do eiusmod tempor incididunt ut labore

Required

[Cancel](#)[Report](#)

#### 1 Report Panel

Right slider appears and requests information about the problem.

#### 2 Comments / Reason

The ability to choose the component causing the problem while also explaining the issue

Description: Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices and keys often used to prevent rotation, relative to the shaft, of these “added” components.



Dashboard &gt; Mechanical Devices List &gt; Garebox &gt; Component\_Name\_01

Previous

Next

## Component\_Name\_01



Thomas@saplabs.com

Release

2

Shaft ID : AO3421

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Hint Text

Replace Component

Reported

Mark as Complete

2

1

2



Specifications

Installation guide

History

Reports 2



### 1 Status Change

Ones the component is reported and status the CTA button changes to a reported status mark. This helps the reduction of the user's cognitive strain.

Description Shafts typically consist of a series of stepped diameters accommodating bearing mounts and providing shoulders for locating devices such as gears, sprockets, and pulleys to butt up against and keys often used to prevent rotation, relative to the shaft, of these “added” components.

### 2 CTAs Disabling

Once a component is designated as reported, all secondary actions are disabled until the component is returned to its usual condition.

# Thankyou

Manikanta.kotaproolu

Experience Design Practitioner | Concept Builder

Email: [mail4manikanta@gmail.com](mailto:mail4manikanta@gmail.com)

Mobile: +91-9885057979 / +91-9885057979